Job Announcement

Senior Manager, Organisational Strategy and Execution

Location: Currently, CIVICs Washington, DC office is temporarily closed due to COVID-19, therefore, this position is currently a remote position until, and when, the WDC office is re-opened, at which point, this position will be required to be located in the office on a permanent basis.

Reports to: Executive Director

Compensation: CIVIC offers a competitive compensation and benefits package that includes excellent health benefits (medical, vision and dental), life insurance, a 403b retirement savings plan with employer-matched contributions (up to 5% of salary), and paid leave plus paid holidays (including the day after Thanksgiving and the days between Christmas and New Year’s Day).

Salary: $80,000 - $100,000

About CIVIC

Center for Civilians in Conflict (CIVIC) is an international non-profit with offices around the world working to improve protection for civilians caught in conflict zones. CIVIC envisions a world in which no civilian is harmed in conflict. Our mission is to support communities affected by conflict in their quest for protection and strengthen the resolve and capacity of armed actors to prevent and respond to civilian harm. We are advocates who believe that no civilian caught in conflict should be ignored, and advisors who provide practical solutions to preventing and responding to civilian harm.

As part of our ambitious five-year goal to champion a significant reduction in conflict-related civilian harm, we are expanding our work and global footprint with plans to soon open a European hub in the Hague in the Netherlands. We will continue our work in Africa and the Middle East and deepen our advocacy with European governments and institutions, NATO, United Nations bodies and Member States, and the United States. At the same time, we will conduct research and explore opportunities for light touch interventions in Latin America, Asia, and North Africa.

We count on a diverse and sustainable funding portfolio to implement our programming, including unrestricted funds from global donors such as Open Society Foundations and the Swedish International Development Cooperation Agency. This year we expect to double our revenue raised from $10M to $20M to continue our vital work.
To support our strategic growth, we are seeking to recruit a Senior Manager, Organisational Strategy and Execution to work closely with the Executive Director.

**About the role**

The Senior Manager, Organisational Strategy and Execution will provide strategic support and advice to the Executive Director (ED) and will support the change management process deriving from the recent exponential growth of the organization and its decision to open a European hub in The Hague. A crucial part of this role will focus on helping to identify and remove obstacles to further growth necessary to implement the organization’s new strategic plan and ensuring strong internal communications on behalf of the ED.

The incumbent will foster increased collaboration and efficiency among different parts of the organization and support the ED and the Senior Management Team (SMT) in their decision-making process, helping the ED maintain strong relations with the Board of Directors. The successful candidate will assist the ED in discharging all the executive functions of the organization and exercising her/his oversight role. The Senior Manager, Organisational Strategy and Execution derives her/his authority from the ED and sits on the Senior Management Team as an observer and will be a full member of the Senior Advisory Team (SAT). He/she supervises and works closely with the Assistant to the ED (position vacant).

**Key Functions:**

- Provide strategic advice to the ED on key organizational decisions, bringing a holistic perspective that takes into account all available information and different points of view
- Drive or participate in cross-departmental strategic initiatives contributing to the overall organizational strategy, ensuring alignment with current strategic plan and prioritization of most pressing issues
- Ensure strong internal communications, acting as a connective tissue between the ED and the organization
- Foster enhanced collaboration among different parts of the organization
- Represent the ED in CIVIC’s D&I working group
- Support and, when appropriate, represent the ED in the change management process deriving from the adoption of a new and ambitious strategic plan, the decision to open a European hub in The Hague and the anticipation of further growth to meet the needs of civilians in conflict
- Support the working of the SMT, facilitating the process of taking, implementing, and communicating strategic decisions throughout the organization
- Support the ED in preparing for and following up on Senior Advisory Team (SAT) and all-staff meetings
- Maintain strong collaboration between the ED and the Board of Directors, including by helping prepare Board meetings
- Enable the ED to maximize her/his time and focus on his/her external/facing role related to representation, advocacy, development, and communications
- Help prepare the ED for key meetings and ensure follow up
- Assist the ED in hiring of key staff reporting to the ED
- Upon request, draft or review key internal and external communications for the ED

**Requirements/Qualifications**

- A Master’s Degree and at least 8 years of relevant experience, preferably with NGOs
• At least 3 years people management experience, preferably in a similar role elsewhere
• A track record of effectively collaborating across groups and teams and managing complex workstreams involving different departments
• Positive approach to change management
• Proven ability and passion for people management
• Ability to think strategically, manage complexity and drive clarity
• Excellent writing and editing skills
• Strong emotional intelligence, interpersonal and communication skills
• Sound judgment, diplomacy, integrity, and professionalism in handling and communicating information and working with all levels of employees
• A commitment to CIVIC’s mission

To apply for this role

Please send a letter of application stating the skills and approach that you would bring to the post with your CV/resume (no photos) in strict confidence by email only to Karem Armstrong at karem@darylupsall.com. Please ensure that they are sent as Word documents with the titles “your name cover letter” and “your name CV” Please put “CIVIC - Senior Manager, Organisational Strategy and Execution” in the email subject line. A full applicant pack is also available at the same email address. Also please let us know where you saw the post advertised.

The deadline for applications is Sunday 4th July 2021

Daryl Upsall International actively promotes equality, diversity, and inclusion. In recruiting candidates, we seek candidates with the proven skills required, irrespective of race, gender, religion or belief, age, disability, or sexual orientation.